

A Piece Of Data Is Not Loading. A First Step In Fixing An Issue

If, for some reason, data is not loading correctly, the first thing you should do is clear your cache. This is also a good first fix attempt for any issue you may be having in relation to something not working as it has before. If the issue still persists, feel free to reach out to one of our many direct customer support methods (Email, Live Chat or by toll free phone).

To do this, please follow these simple steps.

1. Use the quick command of CTRL + SHIFT + DELETE.

Another way of clearing your cache is to:

1. Click the three dots in the top right.
2. Click Settings
3. Click 'Privacy and Security' on the left
4. Click "Delete browsing data" (Garbage Can Icon)
5. Time Range- Select " All Time"
6. Tick off the three boxes in the 'Basic' section
7. Click "Clear Data" (this may take a moment)
8. Go back to Wylie and refresh the page.



Settings



You and Google



Autofill and passwords



Privacy and security



Performance



AI innovations



Appearance



Search engine



Default browser



On startup



Languages



Downloads



Accessibility




System



Reset settings



Extensions 



About Chrome

Privacy and security



Delete browsing data

Delete history, cookies, cache, and more



Privacy Guide

Review key privacy and security controls



Third-party cookies

Third-party cookies are blocked in Incognito mode



Ad privacy

Customize the info used by sites to show you ads



Security

Safe Browsing (protection from dangerous sites) and other security settings



Site settings

Controls what information sites can use and show (location, camera, pop-ups, and more)



Delete browsing data

Basic

Advanced

Time range

All time

☐

Browsing history

Deletes history from all synced devices

☒

Cookies and other site data

Signs you out of most sites. You'll stay signed in to your Google Account so your synced data can be deleted.

☒

Cached images and files

Frees up 228 MB. Some sites may load more slowly on your next visit.

G

Search history and other forms of activity

 may be saved in your Google Account when you're signed in. You can delete them anytime.

Cancel

Delete data

Online URL: <https://help.wyliebiz.com/article.php?id=72>